

# **Privacy Policy for Relationwise A/S**



## We Take the Protection of Your Data Seriously

We process personal data and have therefore passed this Privacy Protection Policy that explains to you, how do we treat your data.

#### **Contact Information**

Company Relationwise A/S is a data controller, and we ensure that your personal data is treated in an accordance to the legislation.

Contact Information:

Flæsketorvet 68 1711 Copenhagen V Denmark E-mail: support@relationwise.dk Tel.: (45) 70 268 264

Data Security Officer Steven Henrik Jensen sj@relationwise.dk



## **Processing of Personal Data**

#### We Employ This Sort of Your Data

We employ data about you in order to elaborate on our service, ensure quality in our products and services; as well as, in our contact to you, including marketing.

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We refer to The EU General Data Protection Regulation, paragraph 6, section 1, B and F.

The data we employ includes, entirely or partially:

- Name
- Address
- Phone Number
- E-mail
- User ID
- The Central Business Register Number
- IP-address
- Domain Name
- Invoice Number and
- Number of Credit Note.

We receive help from other data processors in EU, including for hosting. Additionally, we use data processors from USA, who are governed by Privacy Shield.

We can pass on your information to collaboration partners in order to elaborate on our service, ensure quality in our products and services; as well as, in our contact to you, including marketing. On such an occasion, you are going to be informed about it.

## We Process Only Relevant Personal Data

We process only data about you that is relevant and adequate for the purposes mentioned above. The purpose is decisive for, which sort of data about you is applicable to us. The same applies to magnitude of data that we employ. For instance, we do not use more data than required for a particular purpose.

## We Process Only Necessary Personal Data

We gather, process and store only the personal data that is necessary in relation to our determined objectives. Furthermore, it can be decided by legislation, which sort of data is it necessary to gather and to store for our business operations. The sort and the extent of the personal data that we process can also be necessary in order to fulfill a contract or an other legal duty.

#### We Delete Your Personal Data, When It Is No Longer Necessary

We delete you personal data, when it is no longer necessary for the purpose, which was set as the reason for gathering, processing and storing of your data. Time frame for storing: usually 2 years, unless the agreement is different.

## We Obtain Your Approval Before Processing Your Personal Data

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We obtain your approval before processing your personal data for the objectives described above, unless we have a legal foundation for obtaining it. We inform you about such a foundation and about our legitimate interest in processing your personal data.

Your approval is voluntary, and you can at any time withdraw it by addressing us. Use the contact information above, if you would require any additional information.

## We Do Not Disclose Your Personal Data Without Your Approval

If we are about to pass on your personal data to collaboration partners and stakeholders, amongst others, for marketing purposes, we will obtain your approval and inform you about the purpose, your data is to be employed for. You can at any time take an exception to such a form of disclosure.

We will not obtain your approval, if we are legally obliged to disclose your personal data, for instance, as a part of reporting to the authorities process.



#### We Protect Your Personal Data and Have Internal Rules on Information Safety

We have passed internal rules on Information Safety that include guidelines and precautionary measures, protecting your personal data from being destroyed, lost or changed, against unauthorized publishing and against unauthorized persons getting acquainted to or gaining access to it.



You have at any time the right to be informed about, which data about you are we processing, where does it originate from and what is it being employed for. You can also be informed about for how long do we store your personal data and who is receiving data about you, to the extent we pass on the data in Denmark and abroad.

If you request such data, we can inform you about the data, we process about you. The access can though be limited for the sake of protecting the privacy of other persons, due to business secrets and intellectual property rights.

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You can make use of your rights by addressing us. You can find our contact information above.

If you are of an opinion that the personal data, we process about you, is inaccurate, you have the right to correct it. You have to address us and inform us, where the inaccuracies are and how can they be corrected.

In some occasions we will be obliged to delete your personal data. It applies, for instance, if you withdraw your approval. If you are of an opinion that your data is no longer of purpose for the objective we obtained it for, you can ask for the data to be deleted. You can also address us, if you are of an opinion that your personal data is being processed against legislation or other legal duties.

When you address us with a request to correct or delete your personal data, we research, if the requirements are being fulfilled, and, in such an occasion, carry out the adjustments, or delete as soon as possible.

You have the right to take an exception to our processing of personal data. You can also take an exception to our disclosure of your data for marketing purposes. You can employ the above stated contact information to send an objection. If your objection is legitimate, we will ensure a termination of your data processing.

You have an opportunity to complain about the way we process you personal data to The Danish Data Protection Agency. See the contact information and more information regarding the right to complain here: <a href="http://www.datatilsynet.dk">www.datatilsynet.dk</a>

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